



Frequent Asked Questions

Claiming credits for Physicians, Nurses, Pharmacy, and Transplant Coordinators, & Obtaining Certificates of Attendance for WTC 2014

The WTC credits claim system is based on an honor system. It is expected that all registered attendees eligible to claim continuing education credits should only claim the designate credits for sessions in which they actively attended/participated.

Q: When can I claim my credits for the meeting?

*A: All WTC registered attendees will receive an email from WTC Education on the last day of the meeting, **Thursday, July 31, 2014** after the last session. For your convenience, the email will contain separate links for physicians, nurses, pharmacists, and transplant coordinators to access the online meeting survey, claim credits and /or, obtain a certificate of attendance for national and international attendees. You will have the option to print or email your certificate right away. Easy instructions are provided within these links.*

Q: What if I do not receive the email from WTC Education?

A: There are 3 possibilities why you did not receive the email from WTC Education.

- 1. The email was directed to your junk or spam folder, so check these folders.*
- 2. Your email address was entered incorrectly in the online registration system. WTC uses the email address that was entered during registration to communicate important information about WTC.*
- 3. A different email address was used to register you to attend WTC. This could be an assistant, a third-party, or the individual designated by your company to manage registrations.*

If #2 or #3 above applies to you, send an email to the appropriate person below depending on your credit claim category.

Nurses, Pharmacy, and Transplant Coordinators – email sheryl@amedcoemail.com

Physician CME credits – email mina.behariplante@asts.org

Include your full name and your email address. Please allow up to 3 business days to receive a reply. We will verify your registration and enter the correct email address in the system.

Q: Do I have to complete the meeting survey?

A: Yes. We rely on your feedback to know about how we can improve future meetings. Your feedback is especially valuable to help us identify and address educational and professional needs to help you improve or change your professional practice/development, and better patient outcomes.

NOTE: You must complete the survey in order to claim credits and obtain your CME/CE Certificate or obtain your Certificate of Attendance.



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Q: What is the deadline to claim my credit hours and obtain my CME/CE Certificate?

*A: You will have until **December 1, 2014** to complete the meeting survey, claim your credits, and obtain your certificates. You will receive email reminders prior to the deadline. It is strongly encouraged that you claim your credits as soon as possible.*

Q: Can attendees request a Certificate of Attendance?

A: Yes, non-physicians and allied health professionals may request a Certificate of Attendance, which may enable non-physicians to apply their annual meeting participation hours toward their state relicensure. Organizations that endorse the use of Accreditation Council for Continuing Medical Education–accredited activities toward recertification include:

- American Nurses Credentialing Center (ANCC)
- California Board of Nursing (CB)
- American Academy of Physician Assistants (AAPA)
- Medical Group Management Association (MGMA)

For specific information on the sessions designated credit hours for non-physicians, go www.wtc2014.org

Q: How else can I access the meeting survey, claim credits or obtain a Certificate of Attendance?

A: Go to one of the following website to access the meeting survey, claim your credits and obtain your certificates

- www.wtc2014.org
- www.ASTS.org
- www.myast.org
- www.tts.org

Questions not listed in this document, send an email to the following contacts:

- **WTC registration**, including refunds or receipts: Caitlin Dougherty, cdougherty@ahint.com
- **Nursing, Pharmacy, and Transplant Coordinators questions**: Sheryl Morgan, sheryl@amedcoemail.co
- **CME, evaluation, and physicians credits**: mina.behariplante@asts.org

We hope you had an enjoyable educational experience! We hope to see you at future meetings!



Frequent Asked Questions for International Attendees

Obtaining Certificates of Attendance for WTC 2014

Q: What if I need a Certificate of Attendance immediately, or on the day I have to leave WTC so I can provide proof to enter my country at customs in the airport?

*You will also receive an email from WTC Education on the last day of the meeting, **Thursday, July 31, 2014** after the last session. We encourage you to complete the meeting survey as y because your feedback is very important to us.*

Q: Can non-US Physicians from Europe claim education credits from WTC?

A: International physicians interested in converting AMA PRA Category 1 Credit™ to EACCME credit should contact the European Union of Medical Specialties for details and requirements, go to <http://www.uems.eu>

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- WTC registration, including refund requests or receipts: Caitlin Dougherty, cdougherty@ahint.com
- Nursing, Pharmacy, and Transplant Coordinators questions: Sheryl Morgan, sheryl@amedcoemail.com
- CME, evaluation, and physicians credits: mina.behariplante@asts.org

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